

## Take this to your provider

Having a provider you're happy with can play an important role in your health and meeting your needs.

### What if my doctor says they do not accept Humana insurance?

#### Give this flyer to your provider

Once you are a member of the Humana Group Medicare Preferred Provider Organization (PPO) plan, sharing this information can help your provider understand how this plan works.

**Don't forget to take your Humana member ID card to your first appointment as well.**



### A message for your provider

Humana will provide coverage for this retiree under a Group Medicare PPO plan. This member's in-network and out-of-network benefits are the same. This means you can provide services to this retiree or any member of this plan if you are a provider who is eligible to participate in Medicare.

**Contracted healthcare providers** – If you're a Humana Medicare Employer PPO-contracted healthcare provider, you'll receive your contracted rate.

**Out-of-network healthcare providers** – Humana is dedicated to an easy transition. If you're a provider who is eligible to participate in Medicare, you can treat and receive payment for your Humana-covered patients who have this plan. Humana pays providers according to the Original Medicare fee schedule less any member plan responsibility.

**If you need more information** about our claims processes or about becoming a Humana Medicare Employer PPO-contracted provider, call Provider Relations at **1-800-626-2741**, Monday – Friday, 8 a.m. – 5 p.m., Central time.

**NOTE:** This number is not for patient use. Patients, please call the Group Medicare Customer Care number on the back of your Humana member ID card.

**Humana**®



The in-network and out-of-network benefits are structured the same for any member of this plan.

